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The Administrative Professional: Technology & Procedures 14th (fourteenth) Edition by Fulton-Calkins, Patsy, Rankin, Dianne, Shumack, Kellie A. published by Cengage Learning (2011)

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The Administrative Professional: Technology and Procedures Paperback – Jan. 3 2019 by Dianne Rankin (Author), Kellie Schumack (Author), Eva Turczyniak (Author) & 0 more 5.0 out of 5 stars 9 ratings

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### The Administrative Professional: Technology & Procedures ...

Course Description POFT 1309 ADMINISTRATIVE OFFICE PROCEDURES I (3-2-2). Study of current office procedures including the work environment, workplace technologies, written communication, customer service, and career planning. Prerequisites: Reading from ACC Assessment or TASP and

basic keyboarding skills.

#### **Syllabus - Administrative Office Procedures I**

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1. thThe Administrative Professional: Technology & Procedures, 15 edition. Rankin and Shumack. Cengage Learning, 2015. ISBN: 9781305581166. 2. One flash/thumb drive Week/Unit/Topic Basis 1. Chapter 1—Entering the Workforce 2. Chapter 2—Becoming a Professional; Chapter 3—Managing and Organizing Yourself 3. Chapter 4—Working Ethically 4.

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